

ONLINE ORDERING WITH HIPPYCHICK

Our aim is to make ordering via our website www.hippychick.com/trade as easy and convenient as possible.

Once you have logged in with your **username** (which is your account reference found on all invoices) and **password**, click on **place your order online**. You can order either by :

- a) adding products to your basket, or
- b) by using our '**Quick Pick List**'.

A carriage charge of **£6** will automatically be added to all orders which are **less than £200** (ex VAT).

Once you have chosen all your items, there is then a choice between '**Order on Account**' or '**Pay now by CC**'.

Even if you have a credit account with us you can still opt for the '**Pay now by CC**'. If you do not have a credit account, please choose to 'Pay now by CC'.

If you would like to pay by BACS, then click on '**Order on Account**', and put a note in 'Additional Information', requesting us to send you a proforma invoice so that you can pay by BACS. Once you have paid 3 Proforma invoices we can offer a 3% discount for paying by BACS. We also offer value discounts which are automatically applied at value breaks of £500 and £1000. Discounts are only available on stock orders.

Please note that when special Show offers are running, no other discounts eg for BACS payments or orders over £500 will be applicable.

It is possible to change the delivery address on the '**Checkout**' page and if there is anything else you need to tell us, please use the '**Additional Information**' box.

If items are in stock we aim to despatch website orders on the day they are received or the following day at the latest, although in busy periods this may not always be possible. Any items not in stock will be placed on back order, unless we are instructed to the contrary